



Memorial Site Rules & Regulations

We look forward to your visit at the Neuengamme Concentration Camp Memorial, which is part of the Foundation of Hamburg Memorials and Learning Centres Commemorating the Victims of Nazi Crimes. Countless crimes were perpetrated at the Neuengamme Concentration Camp and its satellite camps, causing the suffering and death of thousands of people. Please support us in our mission to preserve this site by observing the following rules of conduct.

- Uphold the dignity of the site through respectful conduct.
- Be considerate towards other visitors and our guided tours.
- Parents, educators, teachers, and persons accompanying groups are responsible for the behaviour and conduct of those in their charge.
- The visit of the memorial is not recommended for children under the age of 12.
- Photographs may be taken for private purposes throughout the premises, providing other visitors are not disturbed and the personal rights of third parties are not infringed. All photographs, audio and film recordings intended for public use must be registered and approved in writing in advance.
- The following are subject to special authorisation:
 - Photographs, film and sound recordings of guided tours
 - Interviewing and/or polling of visitors and employees
 - Circulation of printed matter
 - Staging of public events, commercial offers or artistic performances
 - Driving any type of vehicle or bicycle onto the premises
- Guides from external commercial providers are prohibited from leading groups around the memorial site unless they have been qualified by the memorial site and can provide proof of this.
- No animals (apart from assistance dogs) are allowed on the memorial site.
- No food or drinks are to be taken into the exhibition rooms.
- A general smoking ban is in force throughout the buildings.
- Not all the paths at the site have been properly developed and maintained. There is only a limited winter road and path clearance service. Please exercise caution. The Foundation is not liable for any damage caused by minor negligence, force majeure and/or unforeseen events.
- Visitors are liable for all damage caused by their behaviour and/or conduct. Parents, educators and accompanying persons entrusted with the supervision of others are liable for any damage caused by children left unsupervised.
- With regard to the right of assembly, we refer to the special restrictions in place under the provisions of the Law on the Protection of the Neuengamme Concentration Camp Memorial (HmbGVBl of 21 September 2005, p. 398).
- Persons wearing prohibited symbols are not allowed to enter and will be expelled from the site.
- Any person guilty of antisemitic, racist, discriminatory, revisionist or other statements and/or acts inconsistent with the purpose of the Foundation, or guilty of any such acts in the past, may be denied access to the site or expelled from the premises.

The Foundation reserves the right to enforce its house rules and regulations. Our employees are instructed to enforce these basic Rules & Regulations for visits to the memorial site. They are authorised to issue orders of conduct. Anyone failing to comply with such orders may be expelled from the premises.

In visiting the site you implicitly accept these Rules & Regulations.

We thank you for your understanding.

Hamburg, June 2023